

Mercy Medical Center



A Giving Program to Honor Your Caregiver



Dear Friends,

On a daily basis, we receive praise from our patients about the everyday "stars" at Mercy Medical Center who have transformed their lives. As a recent recipient of our services, we invite you to say "thank you" to the physician, therapist, nurse or colleague who has touched your life and made your future brighter. By honoring our "stars", you will ensure that everyone in our community will continue to receive compassionate and excellent care. With a gift of \$100 or greater, your name and the name of your caregiver will be proudly displayed on a plaque prominently hung in the hospital lobby.

Our grateful patients and their families are among our most precious resources, and your story is a reminder of our important healing mission. Please use the enclosed insert to recognize a star and tell us about your experience. Your story will mean a great deal to our caregivers and those who may be considering Mercy Medical Center as their destination for care.

Thank you for choosing our hospital, and I look forward to hearing from you.

Warmly,

A handwritten signature in black ink that reads "Deborah A. Bitsoli".

Deborah Bitsoli
President, Mercy Medical Center
and its affiliates

Here's what our grateful patients are saying...

"The staff at Mercy was amazing! I wish to remember everyone's names to give them "shout outs" for the care and compassion given to me during my stay. From the time I entered the ER... the quality of care was stellar.
God bless you all!"

"All personnel in the hospital exceeded my expectations.
My care was excellent."

"I've had the best care you can imagine, Mercy Medical Center is the only hospital I will go to. You are treated as a person and not a number."



Mercy Medical Center
Trinity Health

